

MICHAEL (MIKE) FAUST

Peoria, Arizona

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PUBLIC SECTOR EXECUTIVE | ORGANIZATIONAL TRANSFORMATION

Seasoned executive leader with extensive experience leading large, complex public and private organizations through transformation, fiscal challenge, and operational change. Proven ability to partner with elected officials, community stakeholders, and cross-jurisdictional systems to deliver accountable, transparent, and results-driven public service. Recognized for building high-performing leadership teams, strengthening organizational culture, and aligning strategy, resources, and outcomes.

CORE COMPETENCIES

- Strategic Planning & Performance Management
- Transformational Change Leadership
- Operational Excellence and Continuous Improvement
- Budget Development & Fiscal Stewardship (\$1B+)
- City Council / Executive Partnership
- Community & Stakeholder Engagement
- Workforce & Organizational Development
- Public Safety & Human Services Systems
- Contracting, Procurement & Vendor Oversight
- IT & Systems Modernization

PUBLIC SECTOR EXECUTIVE EXPERIENCE

City of Peoria | 2023 - Present

Deputy City Manager | May 2023 - Present

- Designed & currently implementing of one-of-a-kind State Trust Land development and acquisition strategy supporting local Economic Development
- Lead negotiations and location of Amkor Technology **\$7B investment** generating \$10M in direct tax generation and **3,000 local jobs**

- Lead Historic **Downtown revitalization** efforts including the design, construction and tenant recruitment of catalyzing restaurant projects
- Developed processes and intergovernmental partnerships activating **9,000+ acres** of property facilitating City's future growth potential
- Rebuilt "municipal brand" as development friendly and project efficient partner

State of Arizona – Department of Child Safety | 2015 – 2023

Director (Cabinet-Level Executive) | August 2019 – January 2023

Appointed by the Governor and confirmed by the Arizona Senate to serve as chief executive of Arizona's child welfare agency.

- Led a **\$1.3B public organization** with **2,900 employees** providing statewide services to nearly 12,000 children
- Design and implemented the nation's only Foster Care specific Health Plan managed by a child protection agency
- Designed and implemented Arizona's IV-E Extended Foster Care program for young adults ages 18–21
- Reduced out-of-home care population by **40%+** while improving child safety and permanency outcomes
- Increased kinship placements from **30% to 58%**, strengthening family- and community-based solutions
- Worked directly with the Governor's Office, Legislature, courts, tribal governments, municipalities, and community partners
- Led the agency through the COVID-19 public health emergency while maintaining essential services
- Delivered a multi-year **\$86M enterprise IT modernization**, improving transparency, accountability, and system reliability
- Built trust-based relationships with providers, nonprofits, advocacy groups, and community stakeholders
- Championed organizational culture, psychological safety, and values-based leadership

Deputy Director, Support Services | December 2016 – July 2019

- Oversaw core administrative and operational functions including **Budget, Finance, Accounting, Contracts, Procurement, Facilities, Fleet, Licensing, and Medicaid Health Plan administration**
- Program Design Lead for the **Families First Prevention Services Act (FFPSA)**
- Reduced real estate portfolio from 81 buildings to 54 realizing **\$5M in recurring savings**
- Rebuilt contracting and provider management systems, producing **\$20M+ cost savings and cost avoidance**
- Strengthened internal controls, performance measurement, and operational accountability

Lean Coach – (Arizona Department of Administration) | September 2015 – December 2016

- Led large-scale operational improvement initiatives across child welfare and investigative services
- Eliminated **16,200 overdue investigations**, reducing backlog by **81% from 33,245 to fewer than 6,000**
- Improved hotline decision accuracy and service consistency
- Implemented performance management systems, standard work, and leadership routines

PRIVATE SECTOR EXECUTIVE & OPERATIONS LEADERSHIP**Noranco Manufacturing – Deer Valley Division | 2014 – 2015****General Manager | March 2014 – September 2015**

- Full P&L responsibility across operations, finance, HR, and customer management
- Advanced Aerospace 3, 4, and 5-axis machining, welding and special processing (**\$33M annual sales; 125-employees; 135+ machine centers**)
- Led enterprise-wide manufacturing transformation supported by capital investment and facility redesign
- Stabilized performance using LEAN principles and created a platform for sustained growth
- Executed site consolidation and transition to advanced manufacturing technologies

Sargent Aerospace & Defense (A Dover Company) | 1999 – 2014**Plant Manager – Sargent Controls & Aerospace (Tucson, AZ) | December 2011 - March 2014**

- Led an **\$80M+ multi-value stream operation** embedding LEAN and performance management
- Improved on-time delivery from **60% to 90%**
- Reduced past-due contracts from **\$6.2M to under \$2M**

Interim Plant Manager & Facility Start-Up (Ontario, CA / Tucson, AZ) | August 2010-November 2011

- Managed \$7M operation and led closure and relocation of manufacturing facility
- Transitioned 250+ components and launched a greenfield manufacturing site

**Operations Manager / Continuous Improvement Manager / New Product Leadership
(Tucson, AZ / Ontario, CA) | August 2003-August 2010**

- Reduced inventory by **30%**, improving working capital and cash flow
- Improved on-time delivery from **62% to 93%** in specialty bearing division
- Delivered **\$400K in first-year efficiency savings** through continuous improvement
- Supported F-35 JSF and B787 aerospace programs under aggressive timelines

Manufacturing Engineer / Hydraulic Technician / Assembler | January 1999- July 2003

- Researched and designed manufacturing processes to achieve quality, delivery and cost targets
- Assembled and tested hydraulic control valves and actuators for submarines and fixed-wing aircraft applications

EDUCATION

Bachelor of Science – Business Management

University of Phoenix – 2005 (Graduated)

Masters of Science – Leadership

Grand Canyon University – 2023 (course work only)

COMMUNITY & CIVIC ENGAGEMENT

- A Found Future – Board Member / Treasurer (2025 – Present)
- Christ’s Church of the Valley — Kids Ministry Volunteer (2016 – Present)
- National Association of Public Child Welfare Administrators - Executive Advisory Council (2021-2023)
- Phoenix Rising FC — Competitive Youth Soccer Coach (2019 – 2023)
- American Youth Soccer Organization — Coach (2015 – 2019)

PROFESSIONAL DEVELOPMENT

- Management for Daily Improvement Training – June 2008
- Kaizen Event Instructor Training – May 2008
- Goal Deployment Training (Hoshin Planning) – January 2008
- YCA Project Success (Project Management) – March 2003